



ACCADEMIA ITALIANA
YACHT ETIQUETTE
A BRAND OF DE FELICE

ACCADEMIA ITALIANA YACHT ETIQUETTE

Interior Crew Training



TRAIN TO
REACH YOUR
NEXT CAREER
LEVEL AS
INTERIOR
CREW



HOW TO

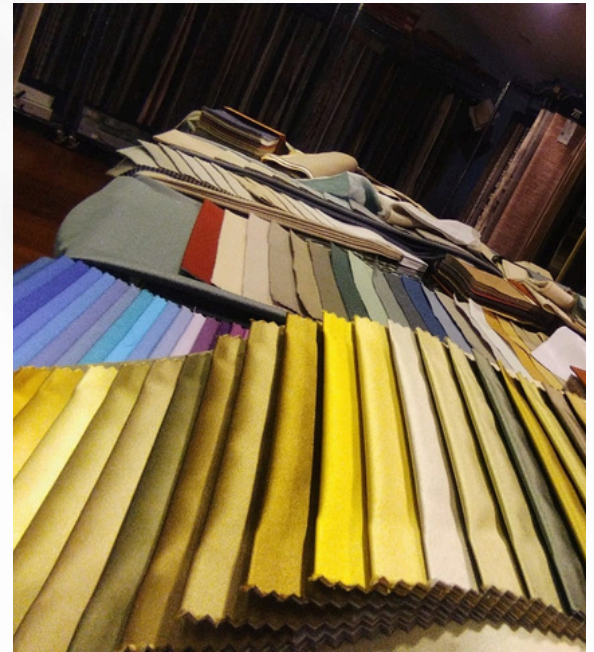


Operating in the superyacht industry for almost 70 years, we learned to listen and understand owners, captains, and of course, crew needs as well.

We then decided to join the results of this evaluation process with the long lasting training experience as MCA centre.

There comes the idea of our Accademia Italiana Yacht Etiquette, aiming at creating a complete, competent, elegant professional figure, sensitive to guests needs.

The courses are focused both on training on technical skills and on developing the ability to understand and anticipate the requests of owners and guests.



Luxury Hospitality

Complete Course



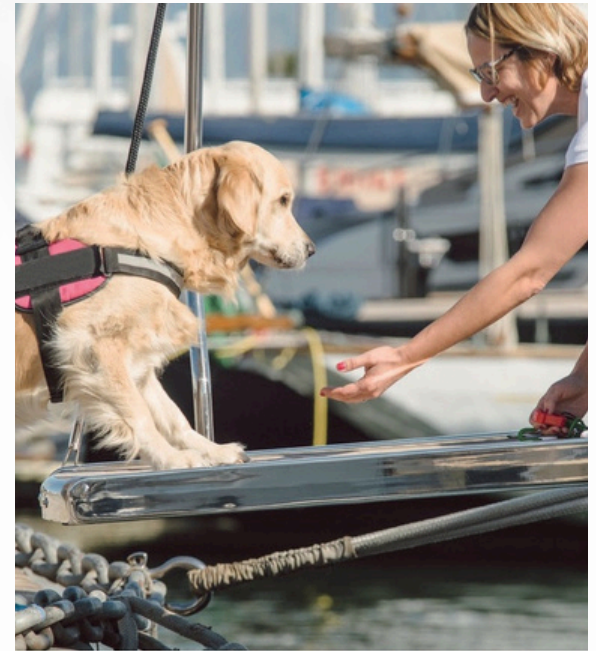
Introduction to service basic themes, starting from room cleaning, to the care of the precious elements and materials, to floral decorations, mise en place and drinks and spirits management.

A special attention is given to traditional elements as well as innovative etiquette issues.

Besides, students are trained on techniques to manage relations with colleagues and life on board, enhancing good relationships and better satisfaction of all players.

The course is made up of 96 hours classes, held by selected and prestigious instructors able to introduce the interior crew profession.

A next step after the complete course, or for experienced crew, useful to improve hospitality skills and to achieve roles of greater responsibility, through the study and the experience of professional contents and techniques boosting quality features that will not escape shipowners and guest demanding eyes.



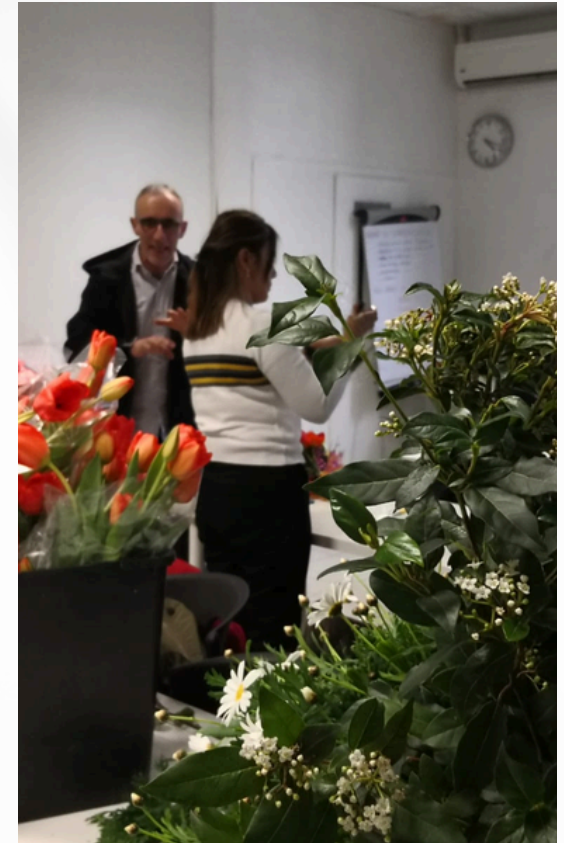
Advanced Course

On Demand



*Off calendar,
customised programmes*

Our team of professional trainers will support you step by step, understanding your specific attitudes and developing your training in order to level up your career in the luxury hospitality



CONTACTS

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